

Jigsaw Homes - Job Profile

Title: MASH Keyworker/Independent Domestic Violence Advisor

Role: To provide a high quality, front line service to victims of domestic abuse, delivering a service to those at the highest level of risk. The role requires effective team working with immediate colleagues and effective relationship building and utilisation of a multi-agency framework, consisting of the MASH, MARAC and local partners to tackle domestic abuse in the Borough. You will need to be able to provide advocacy, emotional and practical support along with information to clients including legal options, housing, finance and substance misuse interventions. You will need to be able to effectively manage a dynamic case load, ensuring each client receives the appropriate level of support relevant to the individuals needs.

Reporting to: Deputy Manager & Operational Manager

Direct Reports: None

Key Accountabilities:

1. Identify and assess the risks and needs of domestic abuse victims using an evidence based risk identification checklist (DASH). Focus on and prioritise high risk cases and provide a pro-active short to medium term crisis intervention service through individual safety planning and personal support.
2. To work with high risk victims of domestic abuse to help clients access services to keep them and their children safe, whilst ensuring compliance with Children and Adult Safeguarding procedures; to work in partnership with families ensuring professional boundaries are maintained.
3. To work within a multi-agency setting, notably the newly formed MASH, which will include participation in the MARAC, and to attend and represent the service at any relevant multi-agency meetings maintaining an independent role on behalf of clients to ensure their safety is paramount.
4. To maintain accurate and confidential case management records and databases and contribute to monitoring information for the service. To comply with data protection legislation, confidentiality and information sharing policy and procedures and all legislation connected to the work undertaken.
5. To influence and develop responses to improve service to victims of domestic abuse, ensuring the experiences of clients and other

agencies inform this process. Responsibility for delivering training for both victims and professionals alike.

6. Respect the value and diversity of the community in which the services works in and recognise the needs and concerns of a diverse range of survivors ensuring the service is accessible to all. To remain up to date and compliant with all organisational policies and procedures and professional codes of conduct.